

# BOOK SUMMIT 2019

## ACCESSIBILITY INFORMATION

Below are some resources regarding accessibility at Book Summit 19 (June 14, 2019 at Harbourfront Centre in Toronto). If you have further questions, or to ensure we are aware of your needs, please contact [publicity@thebpc.ca](mailto:publicity@thebpc.ca) or 416-975-9366.

### General Information

**Allergies:** As a courtesy to attendees with chemical sensitivities, attendees should refrain from using scented products to help ensure the comfort of everyone at the conference.

**Nearest drug store:** Rexall 88 Queens Quay W, Toronto, ON M5J 0B8 (230 m from Harbourfront Centre). Located in RBC WaterPark Place.

**Visual or hearing impairments:** There are seats available at the front of meeting rooms for members with hearing or visual impairments. Speakers have been asked to speak clearly and look at the audience during their presentations.

Infrared hearing devices are available at Harbourfront Centre Theatre. Please notify one front of house staff at the time of entry to arrange device pick-up prior to the performance.

### Wheelchairs

Harbourfront Centre is wheelchair accessible.

Wheelchair seating can be accommodated in all of the theatres with advance booking through the box-office. Seating may vary according to the configuration of the house.

Wheelchair rental or loan is not available. There is one wheelchair designated for emergencies which may be available occasionally. Please contact our Security Desk at 416-973-4885 for inquiries about borrowing the wheelchair.

Accessible restrooms can be found throughout the site.

### Support Persons

Harbourfront Centre recognizes and accepts the Access 2 Entertainment Card. Complimentary admission to ticketed events will be provided to a support person accompanying a visitor with a disability.

### Service Animals

A service animal may accompany a visitor or any third party with a disability to all areas that are open to the public and in all of our venues, unless the animal is otherwise excluded by law from the premises, in which case the reason for the exclusion will be explained. In these

circumstances, other reasonable arrangements to access our services will be explored in consultation with the person with the disability and provided where possible.

If you require additional accommodations, please let us know by **June 1, 2019** so that we can do our best to accommodate you.

Volunteers will be available for attendees requiring assistance with door and directions to a venue.

## **Arriving at Book Summit**

### **Toronto Transit Commission**

The TTC has been working to improve accessibility on the system.

- All TTC bus routes now have accessible low-floor ramp-equipped buses.
- All buses have two mobility device seating areas and are equipped with audible and visual stop announcements.
- Accessible streetcars can be identified by the blue international wheelchair symbol on the side of the vehicle at the second door and by the blue lights on the front of the streetcar.
- More than half of all subway stations have elevators and all subway cars are accessible.

Explore the range of accessible TTC services at [www.ttc.ca/TTC\\_Accessibility/index.jsp](http://www.ttc.ca/TTC_Accessibility/index.jsp). The TTC offers an accessible trip planner at [www.ttc.ca/Trip\\_planner/index.jsp](http://www.ttc.ca/Trip_planner/index.jsp).

The TTC website also provides daily service alerts for route diversions, elevators and escalators out of service, construction and repair schedules.

### **By Subway**

Head southbound on the Yonge-University Line to Union Station, then transfer to the streetcar.

### **By Streetcar**

- 509 Harbourfront streetcars run between Union and Exhibition.
- 510 Spadina streetcars run between Spadina and Union.

Exit your streetcar at the Harbourfront Centre stop.

### **Airports**

#### **Toronto Pearson**

When travelling through Pearson, contact your airline directly for wheelchair and mobility assistance.

There are designated drop-off locations on the Departures Level inner curb lanes at both terminals for passengers that may require assistance. Accessible parking is available and the Terminal Link train is also accessible. Pet Zones in Terminals 1 and 3 provide a comfortable space for service animals (and non-service animals) to relieve themselves.

Information about airport accessibility is available by calling the airport at 416-247-7678.

### **Billy Bishop Toronto City Airport**

Billy Bishop Toronto City Airport is wheelchair accessible, either by the ferry ride across the channel or by the pedestrian tunnel, with elevators on both the mainland and the island entrances. The airport website has information about mobility and wheelchair assistance, oxygen needs, service and emotional support animals, medication and medical conditions, allergies, special or extra seating, visual or hearing impairment, and travelling with a personal assistant at <https://www.flyporter.com/en-ca/travel-information/disability-assistance>. Information on requesting assistance is at <https://www.flyporter.com/en-ca/travel-information/disability-assistance/requesting-disability-assistance>.

Download an airport map at <https://static.flyporter.com/Content/Documents/BBTCA-Curbside-Assistance-Map-en-2017.pdf>

### **Parking**

All Harbourfront Centre parking lots have designated Accessible Parking; availability is on a first arrival basis. The closest parking facility to all of the venues is located underground, below Ontario Square, at 225 Queens Quay West.

To facilitate drop offs for people with mobility issues, please contact the Security Desk at 416-973-4885 to make arrangements to have the gate opened, to allow for the closest access to the venues.

### **Venues Accessibility Information**

#### **Harbourfront Centre Main Building (Bill Boyle Artport), 235 Queens Quay West**

Includes **Brigantine Room, Lakeside Terrace, Lofts, Marilyn Brewer Community Space, Miss Lou's Room, Studio Theatre**

- All venues in the building are wheelchair accessible.
- Ramp access to building at the north east side entrance and at the south west entrance.
- Wheelchair accessible restrooms can be found indoors in both the north and south hallways through the Craft corridor and the West Arcade and outdoors, just below the west end of the World Cafe. Entry to these three restrooms is not power assisted.
- Elevators have button commands in Braille.

For a floor plan visit

<https://www.harbourfrontcentre.com/images/who/venues/BBAfloorplan.pdf>

For a virtual tour visit <https://tinyurl.com/yyhk9w3v>

[Brigantine Room](#) – Wheelchair accessible, entrance via the ramp beside the Information Desk (very steep)

[Lakeside Terrace](#) – Wheelchair accessible. Entrance from the back wooden patio or from inside the Main Building.

[The Lofts](#) – Wheelchair access to second floor via elevator near the Information Desk.

[Marilyn Brewer Community Space](#) – Wheelchair accessible, entrance via the ramp beside the Information Desk (very steep)

[Miss Lou's Room](#) – Wheelchair access to the second floor via elevator located at the south east end of the Main Building.

[Studio Theatre](#) – Wheelchair access to this theatre requires consultation with Harbourfront Centre staff; please identify yourself to the usher or Information Desk. This theatre can only accommodate one large or two small wheelchairs.

### **[Harbourfront Centre Theatre](#)**

- Entrance doors to the building where theatre is located are not power assisted.
- Ramp access to the theatre's Box Office and to theatre's entrance.
- Wheelchair accessible on main floor.
- Wheelchair seating can be accommodated with advance booking through our box-office. Seating may vary according to the configuration of the house.
- Infrared hearing devices are available. Please notify one of the Front Of House staff at the time of entry to arrange device pick-up prior to the performance.
- Wheelchair accessible restrooms can be found just outside of the theatre, entry is not power assisted.
- Please note that there are no elevators in the theatre.

For a virtual venue tour visit <http://liberty360.ca/HFC/HarbourfrontCentreTheatre/Public.html>

For an interactive seating map visit

<http://liberty360.ca/HFC/HarbourfrontCentreTheatre/SM360.html>

A PDF map of the entire Harbourfront site visit

<https://www.harbourfrontcentre.com/images/gettinghere/HFC%20Map.pdf>

**We look forward to seeing you at Book Summit 19!**